



Dr. Jawad Tawil Dentistry

Artistically Designed Precision Dentistry

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To Our Valued Patients:

We have missed you and hope you've all been safe and healthy.

COVID-19 has changed our everyday lives. Now, more than ever, having good dental health is imperative for an overall robust immune system.

We're taking this opportunity to reach out and inform our patients of the added steps we have undertaken to ensure the safety and protection of you and our team.

Your health and safety are our main priority, and we want you to feel confident in our ability to operate our office following the guidelines set out for us by the Medical Officer of Ontario.

In addition to these guidelines, Dr. Tawil has insisted the following additional protocols and measures be implemented:

- The front door will be locked at all times to ensure physical distancing and minimal traffic in the office.
- In order to minimize the number of people in the office, we kindly ask that only those with an appointment should enter the office. Minors may be accompanied by one adult only.
- We are encouraging only patients scheduled for dental treatment enter the office. When possible, patients will be asked to wait inside their cars until their scheduled appointment time.

- All patients will be thoroughly screened before their reserved appointment. Upon arrival at the office, we ask that you call us at 905-845-1031 to advise us that you've arrived. A team member will screen you for entrance into the office at which time your temperature will be taken and recorded in your chart. You will be advised if your temperature indicates that you should contact your doctor (if we see an elevated temperature), and any patients who show signs of a fever or other symptoms will be asked to reschedule their appointment.



- If you have access to your own mask, please bring it with you to your appointment. However, if you are unable to bring your own, we will happily provide you with one at the entrance.



- You will also notice “PLEASE WAIT HERE” signs on the floor to allow for physical distancing.



- The waiting room chairs have been spaced apart to allow a minimum of 6 feet distancing



- A plexi-glass shield protection has been installed at the front reception area.



- Dr. Tawil, along with his assistant and hygienists, will be in full PPE (Personal Protective Gear), including wearing face shields.



- As our guidelines have always followed Public Health protocols, our treatment rooms will continue to be completely disinfected before each patient enters the room.
- A pre-procedural mouth rinses will be given to every patient at the beginning of treatment. Dr. Tawil has also installed a new high-speed suction tubing in each of the hygienists' rooms.

AIR FILTRATION and PURIFICATION



- We have installed 360 Degree True HEPA Air Purifier. This system includes an air quality monitor that detects the number of particles in the air and automatically adjusts the speed to optimize room air quality when on auto mode. An ionizer option is built into the unit and can be turned on to boost allergen control. The ionizer emits negative ions that attract microscopic allergens to form larger particles that can be easily trapped by the HEPA filter. Smart AQM detects particulate matter that is 2.5+ microns in size and automatically adjusts to optimize room air quality.

Please ensure we have your email address to assist in our transition to email reminders for your next appointment and any notifications that may be deemed necessary.

We look forward to welcoming you back to our practice.

Sincerely

Dr. Tawil and Team

Jawad Tawil